

STANDARDIZED TERMS OF DOMESTIC GAS TRANSMISSION SERVICE AT ELERING AS

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1. General provisions

- 1.1. These standardized terms for domestic gas transmission service at Elering AS (hereinafter: **Terms**) govern the rights and responsibilities between Elering AS (hereinafter: **network operator**) and the gas distribution network undertaking, consumer, liquefied gas terminal administrator and gas producer (hereinafter: **client** or jointly: **parties**) in regard to provision of domestic gas transmission service via the gas transmission network (hereinafter: **network service**).
- 1.2. The Terms do not govern relations that arise upon gas injecting or exiting the transmission network from European Union member states' or third countries' entry-exit points or the trading of gas in a virtual trading point.
- 1.3. To provide the network service set forth in clause 1.1 of the Terms, the network operator shall enter into a domestic transmission service contract (hereinafter: **network contract**) with the client.
- 1.4. The terms shall be valid for network contracts to be entered into and network contracts in force as of the entry into force of the Terms, regardless of whether the Terms are annexed to the given network contract. The valid Terms shall always be applicable to the network contract.

- 1.5. The network operator has the right to unilaterally amend the Terms, by approving them and publishing new Terms in accordance with procedure set forth in legislation.
- 1.6. The network service specified in clause 1.1 of the Terms shall be provided at the tariffs established and published as specified in legal acts regardless of whether the tariff list has been annexed to the network contract.
- 1.7. The network operator has the right, in accordance with procedure and on conditions set forth by law, to unilaterally amend the tariff of network service (hereinafter: **network fee**). The amended tariffs shall be the basis for sales of network service starting from their entry into force.

2. Terms and definitions

- 2.1. The network contract and the Terms use terminology in the meaning set forth in legal acts, the network operator's other standardized terms and conditions or as follows:
 - 2.1.1. **gas suspension** is an suspension in the supply of gas passing through the network connection pursuant to these Terms;
 - 2.1.2. **gas pressure** is the difference between the absolute pressure of the gas in the gas pipeline and the air pressure;
 - 2.1.3. **gas transmission network** is an operational assembly which is necessary for the transmission of gas and for the creation of connections with the networks of other countries or for gas transit, and which consists of gas pipelines whose operating pressure exceeds 16 bar and of any structures connected to those pipelines in fixed manner, as well as of the control, protection, communication and metering systems necessary for the operation, maintenance and development of the transmission system;
 - 2.1.4. **client** is a gas market participant who has entered into a network contract in the context of these Terms;
 - 2.1.5. **connection point** is a connection point between the network operator's transmission network and client's gas installation;
 - 2.1.6. **metering point** is a place in the gas network where the quantity of gas passing through the gas pipeline and gas quality is measured (if applicable);
 - 2.1.7. **metering system** is the set of measuring devices and additional equipment intended for determining the quantity of gas passing through the metering point and, if required, the parameters (quality) of the gas;
 - 2.1.8. **consumer installation** is an operational assembly, located on one or more immovables, in buildings or in a complex of buildings that are functionally connected and comprise a united economic unit, and land necessary for servicing them, for supplying a consumer with gas;
 - 2.1.9. **producer installation** is an operational assembly installed in a place-specific manner consisting of equipment used for producing gas, including, for the purposes of these Terms, a liquefied gas terminal;

- 2.1.10. **capacity** is the quantity of gas per time unit that passes through the cross-section of the pipe at a connection point;
- 2.1.11. **transmission service** is service which is related to transmission of gas via the transmission network from or to the agreed-upon connection point. Provision of gas transmission service shall not be considered to be the use of a part of the production-stage pipeline or transmission network for local distribution of gas;
- 2.1.12. **network connection** is the gas pipelines and equipment belonging to the network undertaking, which are necessary for transmission of gas through the set of connection points located at one of the network operator's gas distribution stations from the transmission network to the client's gas installation or from the client's gas installation to the network operator's transmission network.

3. General terms for transmission service

- 3.1. The network operator shall abide by the principle of equal treatment of market participants in providing network service.
- 3.2. The network operator shall ensure for clients who have joined the transmission network use of the network connection and transmission of gas to or from the connection point on conditions set forth in the Terms and the network contract.
- 3.3. The transfer of gas transmitted by the network operator or produced by the producer shall take place at the connection point if unless agreed otherwise by the parties in the network contract.
- 3.4. If more than one client is connected to a single consumer or producer installation, the transfer of gas to each client shall take place at the consumer or producer installation's connection point.
- 3.5. The quantities of network service provided shall be set out on the basis of the quantity of gas that passed through the network connection, metered using a metering device belonging to the network operator.
- 3.6. The client may not consume or produce at a capacity greater than the maximum capacity for the network connection agreed upon in the network contract.
- 3.7. The client shall ensure that the network operator has access to the gas pressure regulation equipment and metering devices necessary for the functioning of the network connection, if they are located in the client's gas installation, and the valve devices located between the network and client's gas installation and necessary for the functioning of the network connection and performance of the network contract, if they are located outside the network service boundary on the client's immovable property or land unit. In case of need, the client shall allow the network operator to change the location of these.
- 3.8. The network operator has the right to deny provision of network service if:
 - 3.8.1. the network service client's gas installation is not in conformity with the requirements of legal acts or the technical conditions set forth by the network operator for connection to the network;
 - 3.8.2. the network lacks the necessary capacity for provision of network service.

- 3.9. The network operator provides reasoning for denial of service. The reasoning must refer to the legal basis for denial. The network operator shall notify the Competition Authority of a denial on the basis set forth in clause 3.8.2.
- 3.10. In the case of a change related to the location or capacity of the connection point, production equipment or commodity used in production defined in the network contract entered into between the parties, an application for amending the network contract must be submitted to the network operator or, if necessary, a new connection application, if this stems from the network operator document: “Elering AS-i gaasi ülekandevõrguga liitumise tingimused“ (Terms and conditions for connecting to the Elering AS gas transmission network; hereinafter: **connection terms**).

4. Specifying the network connection

- 4.1. The network operator and client shall agree in the network contract in at least the following data for the network connection for the connection point:
 - 4.1.1. maximum allowable capacity of the connection point;
 - 4.1.2. location of the connection point;
 - 4.1.3. location of the metering point;
 - 4.1.4. connection point pressure category;
 - 4.1.5. minimum and maximum gas pressure;
 - 4.1.6. minimum and maximum gas temperature.
- 4.2. Upon introduction and replacement of metering devices involved in the metering system, the network operator shall document the identification codes, seals, information and seal stickers and meter readings.
 - 4.2.1. The network operator shall notify the client at least five (5) business days in advance of the planned introduction or replacement of a metering device or other activity that necessitates the removal of seals or stickers, allowing the client’s authorized representative to monitor the changes being made in the metering system.
 - 4.2.2. The client’s authorized representative has the right to access metering devices in all metering points related to the metering of gas passing through the client’s connection points. The client shall submit an application in a reproducible form to the network operator at least three (3) business days before the date of the desired visit. In the application, the client must record the date of the visit, the expected duration, number of visitors and the reason that they are seeking the visit.
 - 4.2.3. The network operator may deny the client’s application if the network operator is unable, due to a good reason, to organize the visit on the date specified in the application. In such a case, the network operator shall appoint and coordinate with the client to set a time for a new visit.
 - 4.2.4. The client’s visit shall take place under supervision and guidance of the network operator’s competent personnel. The client must do its utmost to prevent damage from being incurred to equipment and obey the relevant instructions from the network operator.

- 4.2.5. The network operator undertakes to immediately notify the client of damage, malfunction or non-conformity of the metering device and to replace the non-conformant metering device.
- 4.3. The connection point to the network in the case of a gas installations lacking a connection contract shall be the point where the consumer or producer installation's network connection pipe and the client's property line, unless the parties agree otherwise.
- 4.4. If a stream of gas exceeds the connection point's maximum limit as specified in the network contract, the network operator has the right to limit or suspend the flow of gas through the connection point pursuant to the procedure arising from the Terms and to demand that the network operator be compensated for damage incurred.
- 4.5. Upon taking gas from the transmission network, the network operator shall ensure the gas pressure and temperature regime specified in the network contract and metering of the stream of gas. The client shall ensure gas consumption regime pursuant to the specifications of the network contract.
- 4.6. Upon introducing gas into the transmission network, the client shall ensure the gas pressure and temperature regime specified in the network contract and metering of the stream of gas. The network operator shall ensure the metering of the stream of gas pursuant to the range specified in the network contract.

5. Gas quality requirements

- 5.1. The network operator shall add odorant to the gas sent out from the network operator's network unless agreed otherwise by the parties.
- 5.2. The network operator shall appoint the quality of the gas entering and exiting the transmission network and prepare, on that basis, a gas quality declaration for the balancing periods.
- 5.3. The quality of gas exiting and entering the transmission network must meet the requirements set forth in legal acts.
- 5.4. If the gas transmitted by the producer does not meet the gas quality requirements, the network operator has the right to suspend the producer's connection to the transmission network.

6. Requirements for consumer/producer installation

- 6.1. Upon introduction and later use of the consumer or producer installation, the requirements set forth in the network operator's connection conditions and legal acts must be followed.
- 6.2. The client must submit to the network operator an audit of the gas installation arising from the Equipment Safety Act in accordance with procedure set forth in legal acts and the connection conditions. In the absence of the audit required in legal acts and connection terms, the network operator has the right to restrict or if necessary suspend the gas stream passing through the connection point.
- 6.3. The parties shall ensure that the network and gas installation in their ownership or possession shall be used as required and for the required purpose and that it does not endanger the surrounding environment.

- 6.4. After introduction of the client's gas installation, the network operator has the right, throughout the term of validity of the network contract, to verify the conformity of the client's gas installation to the provisions of the connection and/or network contract. If the client's gas installation does not meet the requirements agreed in the agreement, the network operator has the right to demand elimination of the deficiencies, refuse initial opening of the gas stream or to suspend the existing network connection on the grounds set forth in legislation or the Terms.
- 6.5. The client is obliged to coordinate in advance with the network operator any renovations taking place in its gas installation, if the results of the works may affect the as-required performance of the network operator.
- 6.6. The client may not use gas equipment that pose disruption to the gas network's pressure regime or the use of other gas equipment located behind the network connection or the use of which is prohibited by law.
- 6.7. In the case of introduction of a new commodity in a producer installation connected to the transmission network, the client must submit an application for amendment of the network contract and proceed from the requirements set forth in the connection terms. A commodity whose use in production equipment has not been agreed in the connection agreement shall be considered to be a "new commodity".

7. Suspension and restoration of network connection

- 7.1. Suspension of a network connection at a connection point shall take place on the basis of these Terms and legal acts.
- 7.2. The network operator as system administrator has the right to establish technical restrictions on use of the gas system in order to comply with system liability.
- 7.3. If ordered by the system administrator, the network operator has the right to issue the client obligatory orders for compliance in order to restrict or suspend consumers' gas consumption as necessary for alleviating the impact of a supply disruption.
- 7.4. The network operator shall not compensate damage or expenditures arising from the network operator's actions and compliance with orders specified in clauses 7.2 and 7.3 of the Terms, unless the network operator's actions or orders were unlawful.
- 7.5. In addition to the specifications of clause 7.3, the network operator has the right, without advance notice to the client, to suspend the transmission of gas via the connection point if:
 - 7.5.1. people's lives, health, assets or environment are in danger;
 - 7.5.2. immediately after detecting illegal use of gas, including use of illegal use of protected consumers' reserve;
 - 7.5.3. pursuant to orders from the system administrator, suspension of network connection is necessary for ensuring reliability of supply of the gas system.
- 7.6. The network operator has the right to suspend the network connection, notifying the customer at least seven (7) days in advance if:
 - 7.6.1. the client's gas installation worsens the supply of gas to third parties or the technical parameters of the network;

- 7.6.2. the network operator's access to the network operator's metering system located on territory in the client's ownership or possession for the purpose of verification or replacement or performing works necessary for operating a gas installation is disrupted;
- 7.6.3. agreements entered into on the basis of the Natural Gas Act or conditions set forth in the Natural Gas Act or acts enacted thereunder have been violated.
- 7.7. Prior to suspension of the network connection in cases set forth in clause 7.6, the network operator is obliged to give the client a reasonable term for eliminating the deficiency and to notify the client in a form reproducible in writing of the suspension of the gas network connection. The notification must include the reason for suspension of the network connection and the term for eliminating the deficiency.
- 7.8. The network operator has the right to demand of the client suspension of gas for the purpose of planned maintenance of the network (including diagnostics), repair or additions lasting up to and including 72 hours if it is not possible to carry out the maintenance works otherwise. The network operator shall coordinate the gas suspension with the client at least ten (10) days in advance unless agreed otherwise in the network contract. During the period from 1 October to 1 May, the planned gas suspension must be agreed upon separately with the client if the suspension endangers the protected consumer's supply of gas.
- 7.9. In the case of a planned gas suspension lasting more than 72 hours, the gas suspension must be agreed upon separately with the client.
- 7.10. The client does not have the right to refuse the planned gas suspension if the network operator:
 - 7.10.1. has followed the procedure set forth in clause 7.8 of the Terms in the case of an suspension lasting up to and including 72 hours;
 - 7.10.2. has, in the case of a gas suspension of over 72 hours in duration taking place from 2 May to 30 September, published on its website a timetable of the gas suspensions at least forty-two (42) days in advance and the network connection's gas suspension is necessary for carrying out maintenance or repair work in order to ensure the equipment safety and conformity to the standards and requirements.
- 7.11. If the gas suspension through the network connection took place through the client's fault, the network operator shall restore the network connection within three (3) business days after the client has compensated expenditures related to restoration of the network connection on condition that the network contract has not expired.
- 7.12. In determining a network connection's maximum gas suspension duration caused by faults, the provisions of legal acts shall be followed.
- 7.13. The duration of gas suspension caused by faults shall be counted from the instant at which the network operator establishes the start of the gas suspension or the client notifies the network operator thereof. The network operator shall keep record of the duration of gas suspensions.

8. Metering quantities of gas

- 8.1. The network operator shall ensure the determination of the quantity and quality of gas entering and exiting its network, the gathering of metering data and their processing using the proper metering equipment in conformity with legal acts, the Terms and the network contract.
- 8.2. The network operator shall perform assessment of the conformity of the metering systems owned by it pursuant to legal acts and the network contract and maintenance pursuant to the equipment producer and network operator's maintenance guidelines.
- 8.3. The transmission of metering data from the metering point shall be organized by the unless agreed otherwise by the parties.
- 8.4. The client shall ensure the integrity of the network operator-owned metering system and seals on its gas installation and system.
- 8.5. Any documents prepared by the network operator and coordinated in writing with the client which contain data related to metering connected to the metering point shall be obligatory for the parties.
- 8.6. Upon demand submitted by the client in a written reproducible form, the network operator must organize extraordinary verification of metering equipment. If the verification reveals that the metering device does not conform to the requirements, the network operator shall bear the expenses related to the verification. In other cases, the expenses related to the verification shall be borne by the client on the basis of invoice presented by the network operator.
- 8.7. In the case of a fault or damage, loss, lack or destruction of the metering system or its seals, not caused by the actions or omissions of the client or a third party, and in other cases where the quantity of gas determined on the basis of the metering systems is not, for a reason unrelated to the action or omission of the client or third party, consistent with the quantity of gas actually transmitted, the parties shall proceed from mathematical principles in regard to determining the quantities of gas transmitted. The metering results from analogous preceding days, results of remote-read metering, metering results by the client's verification meters, extraordinary changes in consumption or production, etc, shall be taken into account. Regarding the determination of the quantity of gas on the grounds set forth in this clause, the network operator shall draw up, together with representatives of the client, a report on the basis of which it shall invoice the client accordingly.
- 8.8. In the case of a fault in the metering system, the influencing or distortion of a meter reading, or damage, loss or destruction of its seals, caused by the action or omission of the client or third party (unlawful use), the quantity of gas transmitted shall be determined pursuant to regulation of the minister of economic affairs and communication.

9. Sale of network service and settlement

- 9.1. In exchange for the provision of network services, client is obliged to pay the network operator the network fee set forth by the latter in conformity with legal acts and the tariff list of network fees established by the network operator shall form an integral part of this network contract.
 - 9.1.1. In the case of gas exiting the transmission network, a network fee shall be in effect for the client pursuant to part G1 of the network operator's tariff list, which is applicable to the consolidation point for outflow from the Estonian transmission system to distribution networks and consumers in Estonia;
 - 9.1.2. In the case of gas entering the transmission network, a network fee shall be in effect for the client pursuant to part G2 of the network operator's tariff list, which is applicable to the consolidation point for inflow of gas produced in Estonia to the Estonian transmission system.
- 9.2. The payment period is one accounting month, unless agreed otherwise in the network contract.
- 9.3. The client shall pay the network fee and other fees arising from the network contract or the Terms by the 21st day of the following calendar month.
- 9.4. The fee shall be considered paid on the day on which it is received on the network operator's bank account.
- 9.5. If the client fails to pay the invoice by the payment date specified, the network operator has the right to charge late interest of 0.05% of the amount outstanding as of the payment date per day until the entire sum is completely received by the network operator. Late interest shall start to accrue on the day following the payment date and shall stop accruing on the day full payment is received. Should invoices be paid partially, first late interest shall be extinguished followed by the principal, and the amounts that became collectible earlier shall be extinguished before the amounts that became collectible later.
- 9.6. If the client does not agree with the invoice presented by the network operator or agrees only partially, the client shall undertake to notify the network operator thereof in a form reproducible in writing promptly after receiving the invoice, specifying all of the reasons for not agreeing with the invoice. In case of partial non-acceptance, the client is obliged to pay the accepted part pursuant to the network contract. The network operator is obliged within five (5) days of receiving the notice to check the client's petition and to notify the client of the results of the check. Due to the check procedure, the network operator may set a later payment date. If the invoice proves not to be correct, the client shall pay the fee shown on the invoice along with late interest.
- 9.7. If, as a result of the correction invoice or for any other reason, the client incurs a prepayment credit, the network operator shall transfer it back to the client within two (2) business days, except for cases specified in clause 9.6 or if the client notifies the network operator before the deadline for repayment of the overpaid amount of its desire to be credited for the overpaid amount as a prepayment. If the network operator fails to pay the amounts repayable to the client by the required

deadline, the client has the right to demand late interest of 0.05% of the amount outstanding as of the payment deadline per day.

- 9.8. The client is obliged at the demand of the network operator to pay the prepayment in the following cases:
 - 9.8.1. the client has, in the current year, been over ten (10) days late paying the fee more than three (3) times;
 - 9.8.2. a fault or distortion in the metering system, breach of the metering system or its seals and breach, loss or destruction of the verification markings is found on the client's end, and said fact took place as a result of the client's failure to perform obligation or perform the obligation in the required manner or as a result of other action or omission on the part of the client;
 - 9.8.3. a bankruptcy caution or declaration of bankruptcy is brought against the client or bankruptcy; reorganization or liquidation proceedings are launched, or it is plain from other circumstances that it may be impossible for the client to duly perform obligations arising from the network contract in the near future;
 - 9.8.4. the network connection at the client's connection point has been suspended due to a violation of the network operator on the part of the client;
 - 9.8.5. in other cases set forth in the Terms or the network contract.
- 9.9. The network operator has the right to demand payment of prepayment by the 21st day of the calendar month preceding the provision of network service.
- 9.10. The amount of the prepayment may not exceed the sum of payments for two (2) months, determined on the basis of the average network service fee for six (6) months that the client used the network service. If the prepayment paid by the client is larger than the payment actually payable the next month, the overpaid amount shall be carried forward as a prepayment for the next month. If the actual network service fee is larger than the prepayment, the client shall pay the balance owed on the basis of the invoice presented by the network operator.
- 9.11. The network operator shall present the client an invoice for provision of network services during the subsequent seven (7) calendar days. If the client has not received the invoice within a reasonable period of time, it must notify the network operator thereof. "Reasonable period of time" shall be 15 calendar days of the end of the accounting month or the previous payment notice unless agreed otherwise by the parties in the network contract.
- 9.12. The parties have the right to clear claims against each other solely upon mutual agreement.

10. Liability for breach of obligations

- 10.1. The parties shall be liable for failure to comply as required or at all with obligations set forth in the network contract. The network operator has the right to suspend or restrict network service in the case of violation of the network contract, which shall be considered to be, above all, a case where:

- 10.1.1. the client has not paid the network operator the fee on the basis of the network contract, and 15 days have elapsed since the network operator sent the client a corresponding notice and the client has failed to eliminate the deficiency during that time;
- 10.1.2. the client uses gas installations which do not meet the requirements of technical rules and which jeopardize the reliability of supply of the transmission network or a part thereof or cause a significant worsening of the quality of gas in the transmission network;
- 10.1.3. the client is in material violation of other obligations set forth in the Terms, network contract or legal acts.
- 10.2. The parties shall be liable for the actions of persons they use to discharge their obligations.
- 10.3. Failure to perform an obligation as required or at all shall be excusable if the party violated the obligation due to force majeure. Force majeure is a circumstance that a party could not influence and, based on the principle of reasonableness, could not have been expected to take into account or avoid or surmount the consequence thereof upon entering into the network contract, including:
 - 10.3.1. natural disasters;
 - 10.3.2. fire;
 - 10.3.3. economic blockade between countries operating within a combined gas system;
 - 10.3.4. strike;
 - 10.3.5. diversion;
 - 10.3.6. declaration of a state of emergency;
 - 10.3.7. legitimate action by network operator for ensuring the normal situation in the gas system.
- 10.4. If force majeure is temporary, violation of obligation is excusable solely during the time that the force majeure hindered by the performance of obligation.
- 10.5. A party shall compensate direct patrimonial damage incurred by the counterparty in connection with failure to perform obligations set forth in the network contract as required or at all. Revenue forgone shall not be subject to compensation. Direct patrimonial damage shall include, among other things, expenses related to elimination of damage to the network or part thereof, including metering systems, caused due to breach of obligations.
- 10.6. A party must notify the counterparty in writing within a reasonable period of time of the presumptive magnitude of the damage and the grounds for compensation of damage.
- 10.7. A party has the right to demand that the counterparty present information that substantiates the existence and magnitude of damage.
- 10.8. The network operator shall not be liable for performance of obligations arising from its network contract (including technical rules) if it is caused by client action that is in conflict with the Terms, the network contract or technical rules.
- 10.9. The network operator shall not ensure the quality of network service agreed upon in the network contract in cases caused by the client, including client's activities, non-conformity to the requirements of the gas installation.

11. Notification

- 11.1. All notices, consents, approvals, other declarations of intent and other information related to performance of network contract or disputes arising from the network contract (hereinafter: **declaration of intent**) which have legal implications must be presented to the counterparty in written form unless stated otherwise in the Terms. Notices of an informational nature that have no legal implications when communicated to the counterparty may also be presented in a form reproducible in writing.
- 11.2. A declaration of intent shall be considered delivered if it has been conveyed to the counterparty against signature or emailed to the email address specified in the network contract or notified in a written form or form reproducible in writing, or sent by post office by registered post, unless any clause of the Terms sets forth otherwise. All declarations of intent related to performance of network contract which do not deviate from the terms and conditions of the network contract shall be considered to be communicated in valid form and bindingly for the parties if they have been issued by persons specified in the network contract or by persons directly authorized by the former for that purpose.
- 11.3. The client shall notify the network operator of suspensions at the telephone number or e-mail address specified in the network contract.
- 11.4. Parties shall notify each other within 14 days of any changes in the contact details set forth in the network contract.

12. Amendment and termination of network contract and resolution of differences of opinion

- 12.1. The network contract may be amended upon agreement between the Parties or on other grounds set forth in the contract or legislation.
- 12.2. The network contract shall expire:
 - 12.1.1. upon the expiry of the term in the case of a contract entered into for a specific term;
 - 12.1.2. upon written agreement between the parties;
 - 12.1.3. upon cancellation of the network contract for reasons specified in the network contract and/or legal acts on the basis of a written petition by one party;
 - 12.1.4. upon dissolution of a client who is a legal person;
 - 12.1.5. when consumer or producer installation or network connection becomes no longer extant.
- 12.3. The client has the right to terminate the network contract at any time, with at least 30 days' advance notice provided to the network operator.
- 12.4. The network operator has the right to terminate the network contract and to suspend network connection in accordance with procedure set forth by law.

- 12.5. Upon termination of the network contract, the client shall pay all fees arising from the network contract by the deadline shown on the invoice.
- 12.6. Upon expiry of the network contract for any reason, including invalidity of the network contract, the provisions of contract pertaining to the rights and obligations of the parties after the expiry of the contract shall also be applied after the expiry of the network contract.
- 12.7. The network operator shall notify the client of amendment of the Terms in a form reproducible in writing at least 30 days before they enter into force. The network user has the right to cancel the network contract if it does not agree with the amended Terms. The amended Terms shall be posted by the network operator on its website. The network operator shall undertake to provide explanations about the amendments at the demand of the client.
- 12.8. Differences of opinion and disputes concerning the performance, amendment or termination of the network contract shall be resolved by the parties above all by way of negotiations.
- 12.9. A party's action or omission that is in conflict with the Natural Gas Act or legal acts enacted thereunder may be appealed in writing by the counterparty to the Competition Authority.
- 12.10. If disputes arising from the network contract cannot be resolved by way of negotiations by the parties, the dispute shall be resolved in Harju County Court.